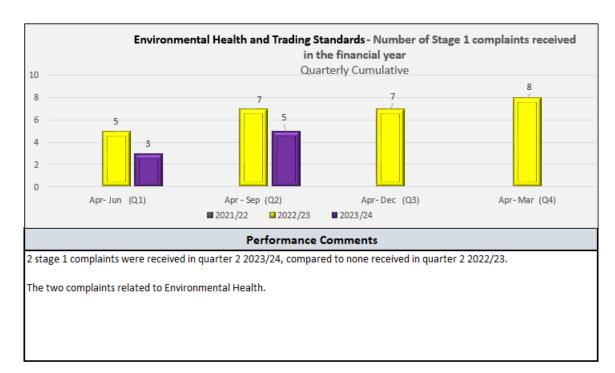


Performance Measures

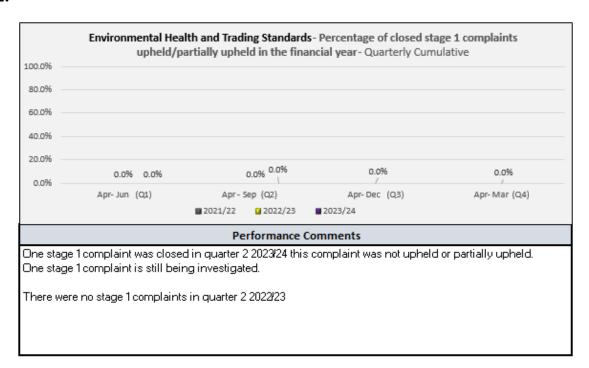
Appendix 2 – Environmental Health & Trading Standards

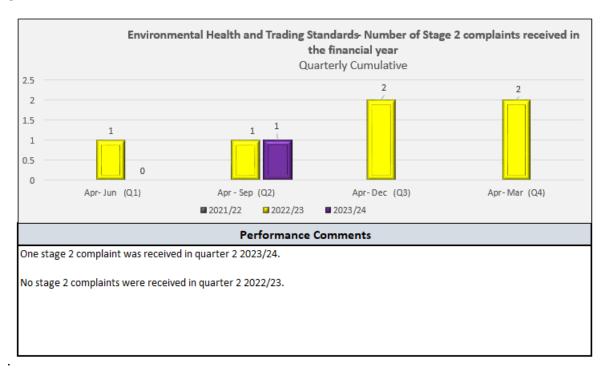
Compliments and Complaints

1.

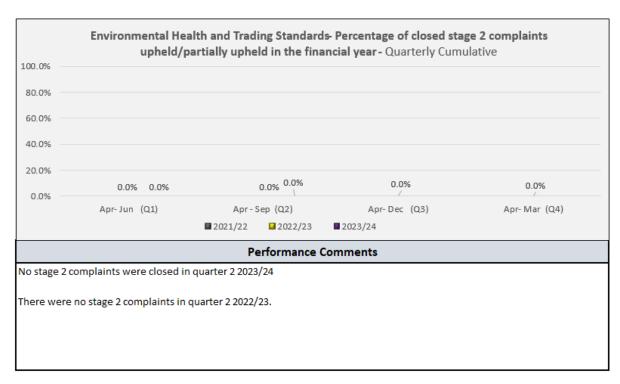


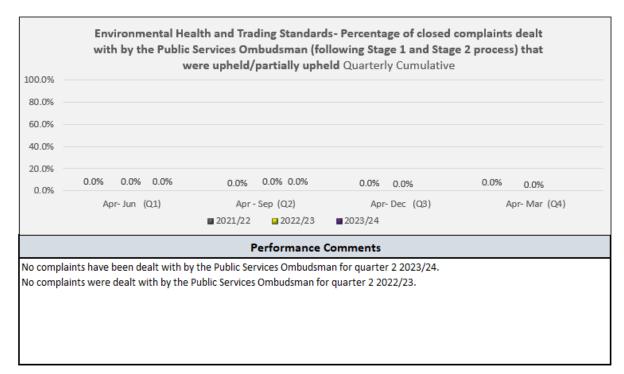
2.





4.





6.

